

Panacea Workflow Studio Release Notes

Version 3.7

**Compatible with AR System 4.x, 5.x, 6.0.x,
6.3, 7.0.x**

12 November 2007

Release Notes

You can obtain the most current version of these release notes on the Internet through the *Panacea* web pages at

<http://www.pws-europe.com>

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Chapter 1 – Introduction

These release notes provide information that you need if you are installing and using *Panacea Workflow Studio 3.7*. Read these notes thoroughly.

These release notes include the following chapters:

1. **Introduction** – Provides information that you need to know before you install *Panacea Workflow Studio*.
2. **New Features** – Briefly describes the new features in *Panacea Workflow Studio 3.7*.
3. **Fixed in 3.7** – Provides information on important bugs fixed in this release.
4. **Outstanding Issues** – known limits of *Panacea Workflow Studio*.

New Features are those that did not previously exist in the Workflow Studio version 3.

Operational Guidelines

Complete the following procedures to install, use, and troubleshoot *Panacea Workflow Studio*

1. Read these release notes in their entirety to ensure that you have complied with all system requirements.
2. Install *Panacea Workflow Studio* by executing the downloaded *PanaceaWorkflowStudio.exe*. This is a self-installing executable that will unpack and install itself via an InstallShield wizard, just follow the instructions.
3. If a problem occurs while installing or operating *Panacea Workflow Studio*, contact Technical Support as described in the following section, or your local reseller.

Technical Support Contacts

Support requests and feedback about *Panacea Workflow Studio* are welcome. Direct your requests and comments to *Panacea Workflow Studio* Technical Support using either of the following methods:

Technical Support Fax:	+44 (0) 1784 497 048
Email (Internet):	support@pws-europe.com
World Wide Web:	www.pws-europe.com

To submit an entry to *Panacea Workflow Studio* Technical Support through the World Wide Web:

1. Access the *Panacea Workflow Studio* Technical Support web page. Select Support | Log a Bug/Enhancement via the web.
2. Fill in the provided Form, and then click Submit.
3. You will be contacted by a *Panacea Workflow Studio* Technical Support Engineer, as appropriate.

Chapter 2 – New in 3.7

Archive Cache

The archive cache feature allows you to take multiple snap shots of your current environment over a period of time. This feature allows you the ability to see what has changed between snap shots and the actual server. It then gives you the ability to restore workflow objects to an earlier version, if necessary.

Export from Cache

The Export from Cache feature allows you to export objects from a cache or snap shot of your environment to a PTG file. You can then migrate these objects from the PTG to a server.

Extending the treeview navigation within the Workspace window

New objects added to treeview structure

By Execute On for Active Links and Filters has been added to the treeview when expanding the Active Links or Filters. This is available for Live, Cache and Archive Cache for a server.

By Action for Active Links and Filters has been extended in the treeview when expanding the Active Links or Filters. This was only available for Cache server, but is now also available for Live and Archive Cache for a server.

Chapter 3 – Fixed in 3.7

Search workflow for Fields

000003359 – When searching workflow for fields, it does not find any shared workflow.

Chapter 4 – Known Limitations

Differencing

The recommended client specification for RAM is 256 MB. The differencing report is first created in memory before being output to a Workflow Studio window. Differencing attributes such as Help Text, Timestamp or Diary fields on many forms at once may produce a report that grows to a large size in memory. Configuring more space on the client hard drive for swap memory would obviate the need to increase the RAM on the client.

To reduce memory requirements, when comparing large objects or many objects, we recommend turning on the differencing cache (File|Preferences|Comparison tab|Cache differences to local database) which will store a large amount of the comparison information on disk rather than in memory.

If you are differencing servers with large numbers of forms 1000+ , you may encounter the 2gb limit for our cache differencing files. In these cases you should ensure that you are not “storing matching attributes” , that you have “minimal summary report”.

There was a problem using the differencing feature with the Workflow Studio built with 7.0 AR API with version 6.3 servers, running patch 18, German locale. The executable footprint would grow rapidly We have identified this as a problem with a specific BMC Remedy API call and a bug/issue has been logged with BMC on 01/05/2007. We have reduced the number of times this call has been made as a workaround which should lessen the impact of this issue.

Documentation and disk space

Due to the nature of AR System workflow and in particular Forms, the amount of information to document can be very large. Therefore the client should ensure adequate hard drive space prior to attempting to document an entire system.

ARS Log Debug

There is a limit to the size of ARS log file that is to be debugged. The actual size depends upon the capabilities of the computer running workflow studio, the more memory the system has configured the larger the log file that may be processed. However, the larger the file is, the slower the inter view linking of file entries gets.

Archive Cache

The Archive Cache currently does not store any byte list fields or any data .